

SWAN

FUEL SERVICE, INC.

1615 E. Mason St. Dansville, MI 48819 (517) 623-6087 Fax (517) 623-6079

Dear Valued Customer,

With the **WINTER SEASON** quickly approaching, we at Swan Fuel want to take this time to THANK YOU for your patronage. Please take your time reading this letter and its entirety as some of our policies have changed with the **WILL CALL** program.

Your loyalty to our company is appreciated. We try to provide you with good service and low prices. We do not have much control over the prices, but we can control the service.

In an effort to make our routes more efficient we are asking our **Will Call** customers to be aware of the following:

1. The customer is responsible for calling for fuel.
2. The order must be placed five business days in advance, we recommend calling and ordering when the tank is at 30%. Expedited delivery may be available for a \$75 fee.
3. Deliveries are only done Monday through Friday, 8:00a – 5:00p.
4. There will be **NO** deliveries after 5:00p.m.
5. **If you run out of propane, we are required by our insurance company to do a scheduled pressure test on the system. This test will have to be done within normal business hours with an adult present. There is also a \$75.00 fee to complete this test.**
6. The minimum delivery is 200 gallons.

Again, I would like to thank you for your patronage.

Sincerely,

Gordon H. Swan

*Propane * Fuel oil * Gasoline * Diesel * Bulk lubricants * Propane accessories*